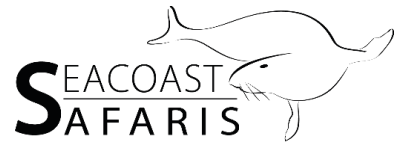


CRUISE ACCESS STATEMENT



This access statement does not contain personal opinions as to our suitability for those with disabilities but aims to accurately describe the facilities and services that we offer to all our passengers. This statement is reviewed regularly and updated when appropriate.

The vessel will be secured to the bollards on the pier. Passengers are required to keep clear of the water's edge, bollards and lines for their own safety.

Our Vessels do not have full disabled access however with assistance passengers with restricted mobility or children in prams may be able to board the vessel, passengers are welcome to view the loading arrangements before booking. The gap between the pontoon and the gunwale is spanned with a gangway, it is wide enough to accommodate most wheelchairs. The gangway will move and articulate with the motion of the vessel and floating pontoon, passengers are advised to watch the edge of the gangway as it is a potential trip hazard.

The crew will keep watch as the wash off other vessels passing may require us to halt passengers boarding until the wash subsides. There are handrails and crew will be there to assist passengers across the gangway and onto the vessel. At the end of the gangway there are three steps down onto the vessel.

We have two cruise vessels Cerismar Two and Neptune Explorer, access while similar does differ slightly and each is described in more detail below.



Cerismar Two - 33ft Blythe Catamaran Licensed to carry 54 passengers and 2 crew.

There is seating all-round the deck with an island wheelhouse limited additional seating is available inside the wheelhouse. Passengers sitting at the front are liable to get wet due to spray, in certain conditions passengers at the front can get extremely wet. Jackets are available for passengers to borrow during their trip. If passengers suffer from motion sickness it is advisable to sit towards the middle, or just behind the middle of the vessel, this is where you will find the least motion. To access the wheelhouse there is a threshold to step over to prevent water ingress into the wheelhouse. There is a toilet in the wheelhouse but it does not have disabled access.

For wheelchair users it may be possible to access the vessel, once over the gangway the wheelchair must be manoeuvred down to deck height (less than 1m down), this involves some lifting and lowering. The master must decide if the conditions, including sea state, expected weight of the passenger and wheelchair and the assistance available are suitable before boarding any passenger in a wheelchair. If it is deemed in anyway unsafe to board the passenger the Master will discreetly and sensitively explain to the passenger and a full refund will be issued, and if possible under different conditions an alternative could be offered. Once on-board there is a designated area along the starboard side of the wheelhouse which can be cleared for wheelchair users or prams. It is not possible to accommodate mobility scooters on board but they may be left on the pontoon during the cruise.



Neptune Explorer – cruise vessel 40ft Licensed to carry 54 passengers and 2 crew.

There is a forward wheelhouse with passenger seating behind the wheelhouse, most of the seating is outside with additional seating under cover (not inside) immediately behind the wheelhouse. Passengers may get wet due to spray, in certain conditions there can be more spray and jackets are available for passengers to borrow during their trip. If passengers suffer from motion sickness it is advisable to sit towards the middle, or just behind the middle of the vessel, this is where you will find the least motion. To access the wheelhouse there is a threshold to step over to prevent water ingress into the wheelhouse, access to the wheelhouse is restricted. There is a toilet accessed from the main deck area, there is a threshold to step over, the toilet does not have disabled access.

For wheelchair users it may be possible to access the vessel, once over the gangway the wheelchair must be manoeuvred down to deck height (less than 1m down), this involves some lifting and lowering. The master must decide if the conditions, including sea state, expected weight of the passenger and wheelchair and the assistance available are suitable before boarding any passenger in a wheelchair. If it is deemed in anyway unsafe to board the passenger the Master will discreetly and sensitively explain to the passenger and a full refund will be issued, and if possible under different conditions an alternative could be offered. Once on-board there is a designated area along the starboard side of the wheelhouse which can be cleared for wheelchair users or prams. It is not possible to accommodate mobility scooters on board but they may be left on the pontoon during the cruise.

