



COVID 19 Risk Assessment

This risk assessment has been written in addition to activity and site specific risk assessments and should be read in conjunction with those risk assessments and the dynamic risk assessment. This risk assessment is to be used alongside our operating procedures and Domestic Safety Management (DSM) documents and while every effort should be made to follow the measures in place in this document, it is imperative that the safety of passengers and crew is paramount and any procedures outlined in the DSM relating to the safety of passengers, crew and the vessel take precedence over these measures.

Introduction

Covid-19 is caused by a virus called Coronavirus. Symptoms can be mild, moderate, severe or fatal.

Due to the nature of the business, most staff are unable to work from home. Where staff can work from home managers are to keep in regular contact.

STAFF MUST NOT ATTEND WORK IF THEY ARE SUFFERING FROM ANY SYMPTOMS OF COVID 19 AND MUST INFORM MANAGEMENT AT THE EARLIEST POSSIBLE OPPURTUNITY, OBTAIN A TEST & FOLLOW THE OFFICIAL ADVICE GIVEN. FOLLOWING GOVERNMENT GUIDELINES SYMPTOMS INCLUDE:

A NEW CONTINUOUS COUGH

HIGH TEMPERATURE

LOSS OR CHANGE IN NORMAL SENSE OF SMELL OR TASTE

STAFF MUST NOT ATTEND WORK IF THEY HAVE BEEN CONTACTED BY NHS CONTACT TRACING BUT MUST ISOLATE FOR THE STATED PERIOD AND FOLLOW THE ADVICE GIVEN.

Further guidance can be found on the government website <https://www.gov.uk/government/collections/coronavirus-covid-19-list-of-guidance>

Activity	Hazard	Who's at risk	Control Measures	Additional Action Required
<p>All activities undertaken by staff in any work setting:</p> <p>Seacoast Safaris yard and surrounding area</p> <p>Ticket Kiosk</p> <p>Pier</p> <p>Pontoon</p> <p>Vessels</p> <p>Public Spaces</p>	Spread of Coronavirus	<p>Staff</p> <p>Customers</p> <p>Visitors/Delivery drivers</p> <p>Other workers</p> <p>Public</p>	<p><u>Hand washing</u> Regular hand washing with soap and water for 20 seconds.</p> <p><u>Hand sanitization</u> where hand washing facilities are not available hand sanitizer will be provided and should be used regularly. Staff will each be issued with hand sanitiser.</p> <p>Advice can be found if staff are suffering from dermatitis as a result of excessive hand washing https://www.hse.gov.uk/skin/employ/dermatitis.htm</p> <p><u>Regular cleaning</u> of regularly touched surfaces and objects.</p> <p><u>Social distancing</u>; the most current guidelines on social distancing indoors and outdoors to be followed. Try to maintain social distancing where possible. Where distancing is difficult try to minimise face to face interaction, back to back or side to side is better and try to minimise the duration of such activities.</p> <p><u>PPE</u> where social distancing cannot be achieved or where official guidelines are in place staff will be issued with a face covering.</p>	<p>Catch coughs and sneezes in tissues – Follow Catch it, Bin it, Kill it and to avoid touching face, eyes, nose or mouth with unclean hands.</p> <p>Report any issues to managers at the earliest possible opportunity.</p> <p>Workers must not attend work if unwell, staff must inform managers of any illness at the earliest possible opportunity and where necessary obtain a coronavirus test and follow the official advice given.</p> <p>Staff must not attend work if they have been contacted by NHS contact tracing but must isolate and follow the official advice given.</p>

Activity	Hazard	Risk	Control Measures	Additional Action Required
Working in ticket kiosk	Spread of Coronavirus	Staff Customers Other members of the public	<p>Kiosk staff to work one at a time in the ticket kiosk where possible.</p> <p>If it is necessary for another member of staff to be present in the ticket kiosk all doors and winds should be opened and staff should be seated apart from one another.</p> <p>Customers will not enter the kiosk but be served through the window.</p> <p>It is a condition of booking that passengers/customers do not have symptoms of Coronavirus and have not had a positive Coronavirus test or been contacted by Track and Trace in the past 14 days. Kiosk staff are required to ask passengers at the time of check to confirm.</p> <p>Sanitise hands after every transaction.</p> <p>Hand sanitiser is available for customers near the serving window.</p>	<p>Comply with the measures in the first section for all activities / settings</p> <p>Report any issues to managers at the earliest possible opportunity.</p> <p>Workers must not attend work if unwell, staff must inform managers of any illness at the earliest possible opportunity and where necessary obtain a coronavirus test and follow the official advice given.</p> <p>Staff must not attend work if they have been contacted by NHS contact tracing but must isolate and follow the official advice given.</p>

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Assembling passengers and escorting passengers from pier / pontoon to and from vessel	Spread of Coronavirus	Staff Customers Other workers Other members of the public	<p>The pier and pontoon are managed by Anglesey County Council.</p> <p>Passengers will be able to wait on the pier in advance of their sailing, passengers will be asked to assemble 10 minutes before loading time.</p> <p>Passengers will be given information at the time of booking and will be questioned regarding Symptoms/testing/Track & Trace.</p> <p>Hand sanitiser is available on-board the boats.</p>	<p>Comply with the measures in the first section for all activities / settings</p> <p>Report any issues to managers at the earliest possible opportunity.</p> <p>Workers must not attend work if unwell, staff must inform managers of any illness at the earliest possible opportunity and where necessary obtain a coronavirus test and follow the official advice given.</p> <p>Staff must not attend work if they have been contacted by NHS contact tracing but must isolate and follow the official advice given.</p>

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Boarding the vessel	Spread of Coronavirus	Staff Customers Other workers Other members of the public	<p>Each vessel will be cleaned at the start of the day.</p> <p>Neptune Explorer will be running at approximately 20% reduced capacity.</p> <p>Salacia will be able to run at full capacity due the large deck space.</p> <p>Passengers will be advised to assist members of their own group only. If on the grounds of safety additional assistance is required, the crew will assist passengers ensuring as much social distancing as possible and trying to avoid face to face assistance. Crew should sanitise hands before and after assisting passengers.</p>	<p>Comply with the measures in the first section for all activities / settings</p> <p>Report any issues to managers at the earliest possible opportunity.</p> <p>Workers must not attend work if unwell, staff must inform managers of any illness at the earliest possible opportunity and where necessary obtain a coronavirus test and follow the official advice given.</p> <p>Staff must not attend work if they have been contacted by NHS contact tracing but must isolate and follow the official advice given.</p>

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During the trip	Spread of Coronavirus	Staff Customers / passengers	<p>There will be a safety briefing and instructions to passengers at the start of the trip.</p> <p>All passenger seating is outside.</p> <p>Hand sanitiser is available in the passenger area.</p> <p>Skipper and crew are separated from passengers in the wheelhouse which is well ventilated.</p>	<p>All passengers should listen to the safety briefing, any announcements made and comply fully. Group leaders should ensure that every member of their group does this.</p> <p>Comply with the measures in the first section for all activities / settings</p> <p>Report any issues to managers at the earliest possible opportunity.</p> <p>Workers must not attend work if unwell, staff must inform managers of any illness at the earliest possible opportunity and where necessary obtain a coronavirus test and follow the official advice given.</p> <p>Staff must not attend work if they have been contacted by NHS contact tracing but must isolate and follow the official advice given.</p>