



ACCESS STATEMENT

THIS ACCESS STATEMENT DOES NOT CONTAIN PERSONAL OPINIONS AS TO OUR SUITABILITY FOR THOSE WITH DISABILITIES, BUT AIMS TO ACCURATELY DESCRIBE THE FACILITIES AND SERVICES THAT WE OFFER TO ALL OUR PASSENGERS.

THIS STATEMENT IS REVIEWED REGULARLY AND UPDATED WHEN APPROPRIATE.

HOW TO GET HERE:

BY CAR:

From the A55 North Wales Express Way, head into the town of Menai Bridge, it's then just under 5 miles along the A545 to Beaumaris town centre. Drive along the main street past the shops until you reach the Castle on your left at the end of the high street then take the right turn towards the sea front. You will then see the main carpark on the green, which is just £3 for the day. Coaches should however continue past the castle around the corner where the coach park is on the left.



Image 1.

From the green, you'll be able to see the pier [\[Image 1\]](#). From the green walk along the water's edge, in front of the lifeboat station and onto to pier via the side entrance [\[Image 2\]](#), then walk back up the pier towards the road, the kiosk will then be on your right after you walk through the pier gates [\[Image 3, Image 4\]](#). Alternatively make your way back towards the road and head towards the pier entrance along the pavement, you'll see our ticket kiosk, it's the red one, look for the hanging baskets and the friendly staff [\[Image 4\]](#).



Image 2.

If you have used other parking facilities or you have parked at the coach park behind the castle, make your way back to the high street.

From the high street make your way to Neptune's fish and chip shop and under the archway [Image 5]. At the end of this short road you'll be next to the Pier House café, you can see our ticket kiosk on the other side of the road to left of the pier entrance [Image 3, Image 4].



Image 3.



Image 4.



Image 5.

BY PUBLIC TRANSPORT:

By Train to Bangor, North Wales, then by bus to Beaumaris:

The Arriva bus number 53, 57, 58 or X4 from Bangor.

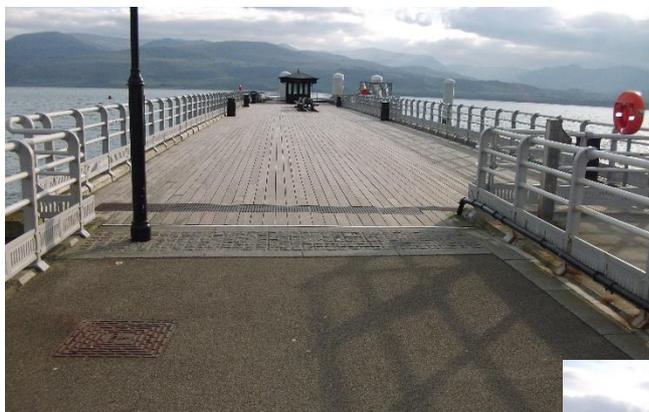
The Arriva bus number 53 from Menai Bridge.

Check out times on the Arriva [website](#) you want the 'Beaumaris Bulkeley Hotel' stop.

From Beaumaris Bulkeley Hotel bus stop on the high street with the castle behind you make your way to Neptune's fish and chip shop and under the archway [Image 5]. At the end of this short road you'll be next to the Pier House café, you can see our ticket kiosk on the other side of the road to left of the pier entrance [Image 3, Image 4].

ACCESSING THE PIER:

Beaumaris Pier has good access via the main gates near the Seacoast Safaris Ticket Kiosk [\[Image 3\]](#). However, under certain conditions storm barriers are put in place across the main entrance, there is an alternative entrance in front of the lifeboat station [\[Image 2\]](#).



The pier is level and the surface is solid changing to wooden boards half way along [\[Image 6\]](#).

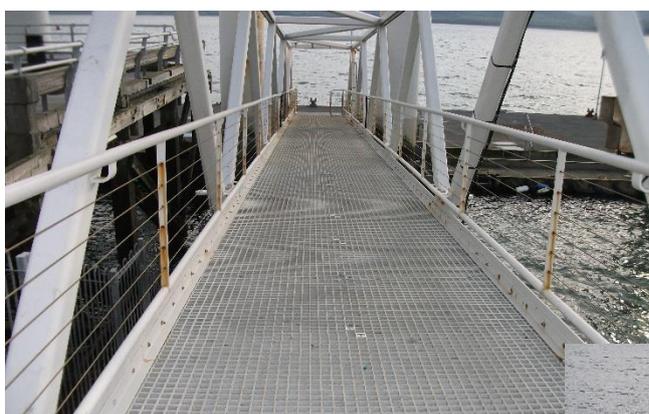
There is a sheltered seating area at the end of the pier. The vessels are reached at the end of the pier where you find a large metal gate leading to a floating pontoon.

Image 6.

Passengers are required to wait at the gate to be escorted down the ramp and onto the pontoon by a member of Seacoast Safaris staff once the vessel is ready to board [\[Image 7\]](#). Please do not obstruct the gate, leave enough room for passengers disembarking the vessel.



Image 7.



The ramp has a non-slip square mesh surface which can be problematic for walking sticks and other similar walking aids, and can also be problematic for dog's paws. The ramp steepness changes with the tide; the ramp is steepest at low water and most level at high water, tide times change every day, please consider this when booking [\[Image 8\]](#).

Image 8.

Once on the floating pontoon there are no rails along the edges and there are potential trip hazards in the way of bollards and lines used for securing vessels, passengers are required to queue in a responsible manner and listen to instructions from the crew and authorised personnel while waiting to board the vessel [\[Image 9\]](#).



Image 9.

BOARDING CERISMAR TWO CRUISE VESSEL

The Cerismar Two will be tied along the pontoon, the vessel will be secured to the bollards on the pier [Image 10]. Passengers are required to keep clear of the water's edge, bollards and lines for their own safety.

Cerismar does not have full disabled access however with assistance passengers with restricted mobility or children in prams may be able to board the vessel, passengers are welcome to view the loading arrangements before booking. The gap between the pontoon and the gunwale is spanned with a gangway, it is wide enough to accommodate most wheelchairs [Image 11]. The gangway will move and articulate with the motion of the vessel, passengers are advised to watch the edge of the gangway as it is a potential trip hazard.



Image 10.



Image 11.

Passengers sitting at the front are liable to get wet due to spray, in certain conditions passengers at the front can get extremely wet. Jackets are available for passengers to borrow during their trip. If passengers suffer from motion sickness you are advised to sit towards the middle, or just behind the middle of the vessel, this is where you will find the least motion. To access the wheelhouse there is a threshold to step over to prevent water ingress into the wheelhouse. There is a toilet in the wheelhouse but it does not have disabled access.

It is not possible to accommodate mobility scooters on board but they may be left on the pontoon during the cruise.

The crew will keep watch as the wash off other vessels passing may require us to halt passengers boarding until the wash subsides. There are handrails and crew will be there to assist passengers across the gangway and onto the vessel. At the end on the gangway there is a small step down onto the vessel and then two further steps down onto the deck. For wheelchair users, once over the gangway the wheelchair must be manoeuvred down to deck height (less than 1m down), this involves some lifting and lowering using the benches and steps where appropriate. The master must decide if the conditions, including sea state, expected weight of the passenger and wheelchair and the assistance available are suitable before boarding any passenger in a wheelchair. If it is deemed in anyway unsafe to board the passenger the Master will discreetly and sensitively explain to the passenger and a full refund will be issued, and if possible under different conditions an alternative could be offered. Once on-board there is a designated area along the starboard side of the wheelhouse which can be cleared for wheelchair users or prams.

There is seating all-round the deck and additional seating in the wheelhouse.